

Service Price List in EUR, incl. 19 % VAT

Valid from April 2019.



	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6	Level 7
Full service*	255	430	620	730	850	1.030	1.650
Partial service**	85	95	145	195	195	245	245
Replacement of crown – tube – correctors – glass ¹	The charges of this service consist of the costs for the partial service and material price. (Please find our corresponding price list on our service website: http://service.glashuette-original.com)						
Refurbishment of case incl. partial service	125	125	175	225	225	275	275
Refurbishment of metal bracelet	45	175	175	175	175	175	175
Repair of metal bracelet	60	60	60	60	60	60	60

¹ only possible alongside with a partial service

Recommended retail price, subject to errors and alterations.

* Our full service includes the following operations:

Movement

1. Dismantling of complete movement
for our Pavonina models: Replacement of battery and proper disposal
2. Visual test of individual parts in connection with damages, wear and tear
3. Cleaning and lubrication of all parts
4. Replacement of hands and worn parts, if necessary
5. Assembling and check of function of the movement
6. Adjustment of daily middle rate of the watch
7. Test of all parameters according to the standards of Glashütte Original

Case and metal bracelet

1. Cleaning and refurbishment of case and metal bracelet
2. Replacement of crown, tube and correctors, if necessary
(parts included except precious metal parts which are invoiced separately)
3. Renewal and test of water resistance

Test of

- | | | |
|---------------|---------------------|------------------------------------|
| 1. Aesthetics | 2. Function | 3. Winding power and power reserve |
| 4. Rate | 5. Water resistance | |

Our warranty

We offer a 24 months warranty on the work carried out. In the event of a fault covered by this warranty, we will, at our discretion and without cost to you, rectify a faulty repair as identified by our Customer Service. All other rights resulting from the faulty execution of our services are expressly excluded. This warranty does not cover normal wear and tear or damage caused by accidents or negligence. This warranty is rendered void if work is carried out on the watch by anybody who is not authorized to do so by Glashütte Original.

** Our partial service includes the following operations:

1. Renewal of water resistance including replacement of all seals
2. Replacement of hands, if necessary
3. Cleaning of case and metal bracelet
for our Pavonina models: Replacement of battery and proper disposal

Our warranty

We offer a 24 months warranty for the repairs detailed above including the exchanged original replacement parts. In the event of a fault covered by this warranty, we will, at our discretion and without cost to you, rectify a faulty repair as identified by our Customer Service. All other rights resulting from the faulty execution of our services are expressly excluded. This warranty does not cover normal wear and tear or damage caused by accidents or negligence. This warranty is rendered void if work is carried out on the watch by anybody who is not authorized to do so by Glashütte Original.

Partial service of movement

Individual partial services of movements are subject to the condition of the movement. After a thorough first diagnosis we are pleased to inform you about the possible proceedings and issue an offer for you.

Repair and restoration of historic watches are subject to the condition of the movement and availability of spare parts.

Glashütte Original Service Level		Quartz movement calibre	Automatic calibre	Manual winding calibre
Level 1	Quartz movement	03-01 / 02		
Level 2	Small date display window Without complication		10-33, 39-11 /-20/-21/-22 36-01, 39-52/-53/-59	12-50 21-01
Level 3	Panorama Date		36-03/-13, 38-42 , 39-42/-46/-47	22-02
	Panorama Date, moon phase		36-04, 39-41/-43	-
	Small date display window, moon phase, power reserve display		39-44/-45	-
	Panorama Date, GMT (second time zone)		39-55	-
	Small second, date display		39-58	49-02/-09
	Without complication		100-08/-10	49-08/-10/-12/-18
	Flyback-second		100-09	-
	Small second		100-11	42-05, 49-05
	Moon phase, power reserve display		-	42-03
	Small second, moon phase, power reserve display		-	49-03/-13
Regulator small second		-	49-04	
Chronograph		10-66, 39-31/-32/-34	49-11	
Level 4	Panorama Date, moon phase		90-02/-12/-22, 100-04	-
	Panorama Date		90-00/-01/-11, 91-02, 100-03	-
	Panorama Date, power reserve display		90-03, 100-01	65-01
	Panorama Date, GMT (Second Time Zone)		90-04	-
	Calendar		100-06	-
	Small second, Panorama Date, power reserve display		100-14/-15	-
	Perpetual calendar		-	42-01, 49-01, 50-55
	Power reserve display		-	66-01/-04/-05/-06/-08
Level 5	Perpetual calendar		36-02, 39-50/-51/-57, 100-02/-07	-
	Panorama Date, power reserve display, chronograph		37-01/-02	-
	Panorama Date, chronograph		95-01	61-01/-03
	Chronometer, Panorama Date, second stop and reset function, small second, power reserve display, day/night indicator		-	58-01
	Chronometer regulator, Panorama Date, second stop and reset function, small second, power reserve display, day/night indicator		-	58-04
Level 6	Second time zone with hour and minute (off-centre), second stop, Panorama Date, summer/winter time, power reserve display		89-02	-
	Panorama Date, counter function, chronograph		96-01	-
	Panorama Date, calendar week		100-05	-
	Panorama Date, appointment day and hour		100-13	-
	Small second, quarter-hour repetition		-	84
	Panorama Date, split-second chronograph		-	99-01
Level 7	Panorama Date, triple repetition chime of a gong, chronograph sectoral 30 minutes counter, countdown, flyback		-	60-01
	Panorama Date, Tourbillon		93-01/-02/-11/-31, 94-01/-03/-11/-12/-13	-
	Tourbillon		-	41-01/-02/-03, 43-01, 52-01
	Hour retrograde jumping, Tourbillon		-	46-02/-12
	Perpetual Calendar Tourbillon		-	51-55
	Retrograde Date, power reserve display, Tourbillon		-	53-01

Grande Cosmopolite Tourbillon 89-01 / Senator Chronometer Tourbillon 58-05 - Service offer on request